

# **Mission Statement**

At Brent Higgins Trucking, we are committed to reliability and timeliness. We strive to set the standard for customer-focused, employee-friendly trucking. We underpromise and overdeliver, emphasizing tangible results and proof rather than catchphrases. Our mission is to embody integrity, prioritize community connection, and contribute to an atmosphere in which all feel free to speak their minds. For our drivers, we promise an unwavering commitment to an environment where they are respected and supported. We achieve everything with honesty and embrace it with Southern simplicity.

# Vision Statement

We aim to be a quality trucking company known for our unwavering commitment to excellence in service, family-oriented approach, and dedication to our drivers' and clients' success and satisfaction. We strive to continue our growth and expansion at a sustainable rate while maintaining our values of integrity, reliability, and community involvement as we continue to deliver outstanding transportation solutions to clients across the United States.

## **Value Statements**

Integrity

We conduct our business with

honesty, transparency, and ethical

practices, building trust with our

clients, employees, and partners.

#### Excellence

We are committed to delivering outstanding service to our clients by maintaining high professionalism, reliability, and quality standards in all trucking operations.

#### Safety

We prioritize the safety of people, including employees, clients, and the public, by adhering to strict safety protocols, investing in training, and managing well-maintained equipment. People are more precious than equipment or merchandise.

#### **Client Focus**

We are dedicated to understanding mutual success.

# **Driver Focus**

Our drivers are treated with the utmost respect, and we make them feel as comfortable as possible.

### Teamwork

We foster a collaborative and inclusive work environment where every team member's contributions are valued and where we work together to achieve our common goals.

#### **Cargo Focus**

We deliver products on time and in their original condition, using refrigerated transport trucks to maintain regulated temperatures throughout shipping. Our focus on cargo demonstrates our commitment to providing reliable, high-quality transportation services supporting our customers' success.

#### **Community Involvement**

We actively contribute to the betterment of our community through engagement, support, and participation in local initiatives and organizations.

and meeting the unique needs of our clients and building long-term relationships based on trust and

www.BrentHigginsTrucking.com