



# "Come Haul for Higgins"

Your Reliable Partner in Refrigerated Transportation Solutions

# **COMPANY HISTORY**

Founded in 1997 by Brent Higgins, Brent Higgins Trucking is a highly reputable transportation company based in Mulberry, Arkansas. Our company has established itself as a leader in the trucking industry, specializing in the safe and efficient transport of refrigerated and frozen commodities across the United States. With over 25 years of experience, Brent's passion for the industry and entrepreneurial spirit have fueled the company's growth and success.

Brent Higgins Trucking has flourished under the leadership of Brent and his wife, Connie, expanding its reach to the southeastern and midwestern regions. Brent's expertise and contributions have earned him recognition within the industry, including serving on the US Cold Storage advisory board and being featured in the esteemed Arkansas Trucking Report. Brent and Connie prioritize exceptional service, employee well-being, and customer satisfaction, driving the company forward.



# YOUR TRUSTED PARTNERS FOR RELIABLE REFRIGIRATED LOGISTICS

At Brent Higgins Trucking, we are committed to reliability and timeliness. We strive to set the standard for customer-focused, employee-friendly trucking. We underpromise and overdeliver, emphasizing tangible results and proof rather than catchphrases. Our mission is to embody integrity, prioritize community connection, and contribute to an atmosphere in which all feel free to speak their minds. We recognize that safety is paramount and are dedicated to fostering an environment where our drivers are respected, supported, and protected. For our drivers, we promise an unwavering commitment to an environment where they are respected and supported. We achieve everything with honesty and embrace it with Southern simplicity.

# **CLOSE TO HOME**

Strategically located in Mulberry, Arkansas, Brent Higgins Trucking enjoys a prime location that is close to major cities. Situated just 25 miles east of Fort Smith and 60 miles south of Fayetteville and Northwest Arkansas, we benefit from easy access to key transportation routes. This advantageous positioning enables prompt and efficient transportation solutions to customers across the United States.

# **VALUE STATEMENTS**

# EXCELLENCE

We are committed to delivering outstanding service to our clients by maintaining high professionalism, reliability, and quality standards in all trucking operations.

# SAFETY

We prioritize the safety of people, including employees, clients, and the public, by adhering to strict safety protocols, investing in training, and managing well-maintained equipment. People are more precious than equipment or merchandise.

# INTEGRITY

We conduct our business with honesty, transparency, and ethical practices, building trust with our clients, employees, and partners.

# **TEAMWORK**

We foster a collaborative and inclusive work environment where every team member's contributions are valued and where we work together to achieve our common goals.

We deliver products on time and in their original condition, using refrigerated transport trucks to maintain regulated temperatures throughout shipping. Our focus on cargo demonstrates our commitment to providing reliable, high-quality transportation services supporting our customers' success.

**CARGO FOCUS** 

# **CLIENT FOCUS**

We are dedicated to understanding and meeting the unique needs of our clients and building long-term relationships based on trust and mutual success.

# **DRIVER FOCUS**

Our drivers are treated with the utmost respect, and we make them feel as comfortable as possible.

## **COMMUNITY INVOLVEMENT**

We actively contribute to the betterment of our community through engagement, support, and participation in local initiatives and organizations.

# \*HAULFOR HIGGINS"

At Brent Higgins Trucking, drivers are the backbone of our company. The well-being and satisfaction of our employees are paramount, and we go above and beyond to provide comprehensive benefits. Employees can take advantage of group health insurance, with 50% of the cost covered by the company, and premium dental and vision insurance. Additionally, we offer an IRA retirement plan with a generous 3% match to support drivers' future financial security.

RENTHIGGINS

Recognizing the importance of companionship, Brent Higgins Trucking has implemented pet and rider/passenger policies. Drivers also enjoy paid vacation days, holiday pay, and other benefits. With a fleet of next-generation Cascadia trucks equipped with advanced features, such as refrigerators, sleepers, safety technologies, and climate control options, the company ensures drivers experience optimal comfort, safety, and efficiency while on the road. This commitment to drivers creates a supportive and rewarding work environment.

# **INTRODUCING MISSION CONTROL!**

Experience the excellence of Brent Higgins Trucking, where customer satisfaction and driver safety are at the forefront. With a rich company history, a commitment to drivers' well-being, and expertise in refrigerated logistics, Brent Higgins Trucking is your trusted partner for transportation and logistics needs. Contact us today to discover how we can deliver exceptional service tailored to your specific requirements.



# Brent Higgins (The Maestro of Maintenance and Operations)

With his decades of industry experience, Brent Higgins is the mastermind behind our company's success. From shaping our operations to keeping our fleet in top shape, he's the driving force that ensures excellence at every turn.

### Connie Higgins (The Accounting Ace and Co-Owner)

Connie joined our team in 1998 and has been crunching numbers with finesse ever since. She's the queen of detail, balancing the books and keeping our finances in check. When she's not conquering spreadsheets, she's out enjoying the great outdoors!





### Dillan Higgins (The Maintenance Virtuoso)

Since 2014, Dillan has been our go-to guru for all things maintenance. With his expert eye and dedication to quality, he keeps our vehicles running smoothly. Married and a proud parent, he's committed to providing top-notch care for our fleet.

# Clifton Gilbert (The Vehicle Virtuoso)

Meet Clifton, our skilled lead technician extraordinaire. Since 2002, he's been the "magician" behind the scenes, ensuring our vehicles are in peak condition. With his expertise, our fleet hits the road with confidence, ready for any adventure.





### Whitney Higgins (The Numbers Ninja)

Whitney, our numbers whiz, joined us in 2018. She's the payroll pro, billing aficionado, and collections champ. From crunching data to calculating bonuses, she keeps our finances on point. When it comes to reports, she's the go-to guru!



# Angie Pogue (The Customer Care Expert)

Angie, our superstar customer service representative, has been rocking it since 2013. She's the master of tracking and tracing, ensuring our operations run like clockwork. With her efficient communication skills, she keeps everyone in the loop.

# Dawn Klausmeier (The Payroll Champion)

Dawn joined our team in 2020 and quickly became an essential part of our payroll department. From processing payments to maintaining driver files, she ensures everything runs smoothly behind the scenes. A true payroll prodigy!





## Victor Ortiz (The Safety Sentinel)

Victor, our bilingual safety expert, joined us in 2022. With his experience in logistics and a keen eye for detail, he handles driver hiring, training, and safety compliance. When he's not on the road, he's keeping our team in line and our operations running safely.

# Mike Skolarski (The Operations Mastermind)

Mike, our operations manager, has been with us for six years. With his 24-year transportation background, he's a pro at optimizing operations and logistics. When he's not revolutionizing our processes, he's enjoying quality time with his loved ones or exploring the great outdoors.





### Zak Miller (The Dispatch Dynamo)

Zak, our operations and dispatch prodigy, joined us in 2021. He's the master of coordination, ensuring seamless transportation operations. His dedication and skills keep our wheels turning and our deliveries on track.





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2 913 Industrial Park Drive, Mulberry, AR 72947